

Nursing Policy and Outcome Center Faculty of Nursing, Chiang Mai University













http://www.nurse.cmu.ac.th/npoc

Greeting from the Director



It is a pleasure to welcome you to our Nursing Policy and Outcome Center at the Faculty of Nursing, Chiang Mai University.

The mission of our Nursing Policy and Outcome Center is to improve healthcare using healthcare outcomes research and by teaching and mentoring nurses. The Center also aims to inform organizations on the nursing perspective of various policy issues and programs, contributing to health policy formulation and program development, and working closely with the nursing community.

Furthermore, we aim to focus on what needs to occur in the nursing workforce to ensure that all Thais have access to health services when and where they need them, that the quality of those services is continually improved, and that the system can provide the necessary care for today and has the capacity to identify and adapt to the emerging needs and challenges of tomorrow. Our nurses will continue to participate in health-system policy making, thereby helping to create a system that promotes a healthier population and will be capable of caring for future generations. The Nursing Policy and Outcome Center provides nursing advice, expertise and perspectives on critical developments in the Thai health care system.

Our sincere appreciation to the China Medical Board, the Former President, Dr. M. Roy Schwarz, the Present President, Dr. Lincoln C. Chen, and the Board of Trustees for their support of this Center.

I look forward to working and collaborating with you in this endeavor to improve the quality of nursing care for all people.

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Nursing Policy and Outcome Center

About our Center



The Nursing Policy and Outcome Center was established at the Faculty of Nursing, Chiang Mai University in 2006, for the purpose of research development, education and academic service in nursing policy and outcome.

The Nursing Policy and Outcome Center is the first center of its kind in Thailand and Asia. Given the dramatic changes that are occurring in nursing and healthcare, this center is of significant use to policy makers, researchers, educators and practicing nurses. The Center was established for nurses working in different settings to realize and participate in the policy process, nursing quality development and outcomes. The objectives of the Center are as follows:

- To analyze local, national, and international policy issues that impact nursing.
- ♣ To conduct research on policy issues facing nursing and suggest new policies and/or revisions in existing policy based on this research.
- To provide knowledge and to encourage nurses in policy formulation and development.
- ♣ To promote and conduct outcome research to improve quality of care.
- To work collaboratively with other disciplines to conduct the activities of the Center.
- ♣ To develop an information system to disseminate knowledge and innovations in nursing policy and outcomes.
- ♣ To develop networking with centers around the globe regarding policy involvement and to consult with these centers.

Center Activities

Objective: Analyze local, national, and international policy issues Examples of activities related to the objective

Analyses of policy issues and their impacts at a national and international level were conducted at the beginning of the center's establishment. Analyses were proposed regarding nursing workforce in Thailand's National Ten Year Plan of human resource for health.

Objective: Conduct research on policy issues Examples of activities related to the objective

Two research projects supported by the center have been concluded and these include six sub projects. Manuscripts are finished and submitted to peer review journals.



Professor Dr. Wipada Kunaviktikul presented the preliminary

results of the policy research on 'Organization Incentives and the Preference of Work Settings of Professional Nurses in Thailand: Discrete Choice Experiment' at

the Takemi Seminar in May, 2009. Moreover, Prof. Dr. Wipada also presented these preliminary results to the international participants who attended the training program



on 'Making Decentralization Work: Tools for Health Policy Makers and Managers' at Harvard School of Public Health in June, 2009 and the training program on "Strengthening Human Resources for Health" in August, 2009.



Dr. Petsunee Thungaraenkul is actively involved in the NPOC and was a postdoctoral fellow in the International Health Policy Program (IHPP). Dr. Petsunee is involved in health system and policy research of IHPP such as

"Cost and Service Pressure in Thai Health Delivery Systems and Impact of Provider Payment on

Practice Variations", which aims to address appropriate policy interventions to minimize the negative impacts of the Universal Coverage Scheme of Thailand. She is co-investigator in the research project on "The Plan of Investment for Health in Thailand between 2007 to 2012",



which aims to assess effective policy interventions and to forecast 5-year health budget plans. In order to increase her understanding of contemporary health systems in other countries and trends of health systems, she attended the Consultation on Equity in Access to Quality Health Care for Women and Children at Halong Bay, Vietnam and the 4th Asian Pacific Regional Meeting on Health Account Experts in Seoul, Korea.

Objective: Provide knowledge and encourage nurses in policy formulation and development

Examples of activities related to the objective

Knowledge is regularly shared among faculty, nurses, and students and to all interested parties via webpage, email, and the NPOC news. Moreover, knowledge sharing forums in policy and outcome among faculty and nurses are arranged. The NPOC conducts regular nursing conferences and workshops at regional and international levels and the center provides information and gives lectures at the meetings. Publications and research presentations in nursing policy and outcome at national and international conferences are conducted.

Workshops on "Nurses and their Involvement in Health Policy

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Development" were conducted in Hat Yai, Bangkok and Chiang Mai for participants to gain understanding and realize the importance of nursing health policy, to exchange knowledge and experience on nursing policy, to understand the nursing policy development process, and to establish a networking base within the nursing profession.



International Conference on 'New Frontiers in Primary Health Care: Role of Nursing and Other Professions', Chiang Mai, Thailand held a Post Conference II: On Policy Formulation in the Nursing Profession.



Objective: Promote and conduct outcome research Examples of activities related to the objective

The promotion and support of outcome research is announced to all faculty members for them to submit the research proposal via the Nursing Research Center of the FON, CMU. Currently, there is one ongoing outcome research supported by the center.

Objective: Work collaboratively with other disciplines Examples of activities related to the objective

National and international experts in policy and outcome research are invited to give lectures to faculty and graduate students regarding policy and outcome research. The NPOC invited a national policy maker in the New Health Act of Thailand to give a lecture to faculty, staff and students of the FON and other institutes of CMU. Moreover, the center committee visits other institutes to discuss the implementation of the Center.

Professor Dr. Wipada Kunaviktikul was invited to University Illinois Chicago, College of Nursing to talk and consult with the faculty, students and post doctoral fellows about her policy research titled 'Nursing Shortage in Thailand using Discrete Choice Experiment'.



Other guest speakers have included:

- Dr. Wiput Poolcharoen, Director of the Health Systems Research Institute, Thailand.
- Prof. Dr. M. Roy Schwarz, Former President, China Medical Board, USA.
- Prof. Dr. Robert L. Anders, Dean, College of Health Science, School of Nursing, University of Texas at El Paso, USA.
- Prof. Dr. Linda Aiken, Director, Center for Health Outcomes and Policy Research, University of Pennsylvania, USA.
- Dr. Vijj Kasemsup, International Health Policy Program (IHPP), Bureau of Policy and Strategy, Thailand.



Objective: Develop an information system to disseminate knowledge and innovations
The project is ongoing and expected to be used by nurses and other professions in the near future.

Objective: Develop networking with centers around the globe Examples of activities related to the objective



Prof. Dr. Wipada Kunaviktikul visited the University of Pennsylvania's Center for Health Outcomes and Policy Research in 2009, during her visit as a research fellow at Harvard University. Prof. Dr. Wipada met with Prof. Dr. Linda Aiken, Director of the UPenn Center to discussed the Center's research and activities and future research collaborations between the two centers.

Significant Events

2005 The 'Nursing Policy and Outcome Center' was proposed to the China Medical Board of New York and the support was offered from 2006-2010.

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2006 Start the project preparations of the Center.

2007 First national nursing policy research project was launched and completed in 2007.

2006-2009

Consultations with experts in Thailand and abroad. International and national workshops and conferences.

2008 International Conference on: 'New Frontiers in Primary Health Care: Role of Nursing and Other Professions' supported by China Medical Board. 'Policy Formulation'

at the international level was the post conference title area.

Research presentations in nursing policy

2009 Database and information technology development



Center Committees 2006-2009 2009-Present Consultants Wichit Srisuphan, DrPh, RN Consultants Dean, Faculty of Nursing, CMU Wilawan Senaratana, MPH, RN Wichit Srisuphan, DrPh, RN Wilawan Senaratana, MPH, RN Committees Wipada Kunaviktikul, DSN, RN Chairperson Committees Wipada Kunaviktikul, DSN, RN Chairperson Raymoul Nantsupawat, PhD, RN Member Raymoul Nantsupawat, PhD, RN Member Ratanawadee Chontawan, PhD, RN Member Ratanawadee Chontawan, PhD, RN Member Areewan Klunklin, PhD, RN Member Udomrat Sngounsiritham, MEd, RN Member Pikul Nantachaipan, DNS, RN Member Pikul Nantachaipan, DNS, RN Member Thitinut Akkadechanunt, PhD, RN Member Punpilai Sriareporn, PhD, RN Member Yuwayong Juntarawijit, DrPH, RN Member Thitinut Akkadechanunt, PhD, RN Member Petsunee Thungaraenkul, PhD, RN Member Yuwayong Juntarawijit, DrPH, RN Member Orn-Anong Wichaikhum, PhD, RN Member and Phanida Juntasopeepun, PhD, RN Member Secretary Orn-Anong Wichaikhum, PhD, RN Member Ms. Saranya Chaisang Member and and Secretary **Assistant Secretary** Ms. Saranya Chaisang Member and Assistant Secretary